

PRIVACY POLICY

At Berkleys Property Group Limited (referred to as "[Berkleys](#)", "we", "us", "our"), we understand that your privacy is important to you and that you care about how your information is used and shared online. We respect and value the privacy of everyone that visits our website and only collect and use information in ways that are useful to you and in a manner consistent with **your rights** and **our obligations** under the law, including the General Data Protection Regulation (GDPR).

This privacy policy will help you understand how we process any and all data collected by us in relation to your use of our website, and what choices you have.

What information do we collect?

We collect information about you when you register with us, complete a form on our website or when you place an order with us for our products or services. We also collect information when you voluntarily complete customer surveys, provide feedback, participate in competitions and when you email us or contact us by telephone. Website usage information is collected using cookies.

What will we use the information about you?

We collect information about you to process your order, manage your account and, if you agree, to email you about other products and services that we think may be of interest to you.

We use your information collected from our website to personalise your repeat visits to our website. We will not share your information for marketing purposes with companies outside of our organisation.

Marketing

We would like to send you information about our products and services, together with details of promotions that we think will be of interest to you. If you have consented to receive marketing, you may opt out at any time.

You have a right at any time to stop us from contacting you for marketing purposes. If you no longer wish to be contacted for marketing purposes, please email compliance@berkleyspg.com. Alternatively, you can opt out of any email communications by clicking the unsubscribe link at the footer of any email you receive from us.

Access to your information and correction

You have the right to request a copy of the information that we hold about you. If you would like a copy of some, or all of your personal information, please email us at compliance@berkleyspg.com. We may make a small charge for this service.

We want to ensure that your personal information is accurate and up to date. You may ask us to correct or remove information you think is inaccurate.

Disclosure for legal and regulatory

We reserve the right to communicate such personal information that we hold to third parties which seek the disclosure of it, if we are requested to do so by law or by a regulatory authority.

Cookies

Cookies are text files placed on your computer to collect standard internet information and visitor behaviour information. This information is used to track visitor use of the website and to compile statistical reports on website activity. It may also be used for the purpose of running re-marketing adverts to you about our products and services.

You can set your browser not to accept cookies and can also remove cookies from your browser. However, if you do, some features on our website may not function as a result.

You can find out more information about cookies and how to remove cookies by visiting allaboutcookies.org

Links to other websites

Our website contains links to other websites. This privacy policy only applies to this website. So, if you follow a link to other websites you should read their privacy policy.

Disclaimer

Whilst we use all reasonable efforts to ensure that the information published on this website is accurate, current and complete at the date of publication, no representatives or warranties are made (express or implied) as to the accuracy, currency or completeness of such information. We cannot accept responsibility (to the extent permitted by law) for any loss arising directly or indirectly from the use of, or action taken in reliance on, any information appearing on this website or any other websites to which it may be linked. We make no warranty that this website is free from errors, defects or viruses. We reserve the right to

change, modify, add or remove provisions of this Privacy Policy. Any changes will be shown here and we recommend that you check this Policy from time to time.

Applicable Law

Any disputes arising from the use of this website shall at all times be governed by the laws of England and Wales and the parties shall submit to the exclusive jurisdiction of the English Courts.

Changes to our privacy policy.

We will keep our privacy policy under regular review and will place any updates on this web page. This privacy policy was last updated on the December 2024.